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### **SYNTHESIS™ WARRANTY**

We provide a robust 10-year product warranty on the Synthesis™ vitrified porcelain panel against material and manufacturing defects under normal use and service. Panel Composite Systems, Inc. warrants to the original end-user that we will repair or replace, at our option, any product found to be defective under normal use and care at no charge for a period of ten years from the date of purchase. This warranty covers the product only and does not cover the labor to remove or reinstall the product.

A manufacturing defect is defined as a shortfall in the product to perform within manufacturer's specifications and industry allowable tolerances as set forth by the Tile Council of North America (TCNA) and the American National Standard Institute (ANSI).

Variations in the following characteristics do not constitute a defect: color, shade, grain, movement, surface texture and finish.

Slight imperfections, presence of small drops of glaze on the surface of the slabs, chromatic and/or gloss differences between the material samples or the images and the product delivered *are NOT* manufacturing defects.

Natural occurring variations in color, background tone and particle structure within the panels are manufactured from natural materials and are unique in their composition. Certain levels of spots or blemishes are inherent in the manufacturing process and do not affect the structural integrity of the material and are *NOT* considered to be manufacturing defects.

Synthesis reserves the right to discontinue or modify any of its products and shall not be liable if replacement material varies in color intensity, hue, or shade in comparison to the original product. There will be no other form of compensation.

This Warranty does not cover:

- Minor conditions such as stains, scratches, chips, water spots and burns
- Mishandling or abuse of the products
- Structural design issues
- Failure of joints or seams or of any adhesive, sealant, or other accessory
- Failure to comply with Panel Composite Systems' Installation Instructions
- Poor installation practices or defects in installation
- Use for purposes other than normal interior use in the United States or Canada
- Any products moved from their original place of installation
- Any factors beyond the control of Panel Composite Systems, Inc



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### **SYNTHESIS™ WARRANTY**

PANEL COMPOSITE SYSTEMS' OBLIGATION UNDER THIS WARRANTY IS LIMITED TO THE REMEDIES SPECIFIED IN THE FIRST PARAGRAPH OF THIS WARRANTY. NO IMPLIED OR EXPRESS WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE OR ANY OTHER WARRANTY EXCEPT THOSE SPECIFICALLY STATED IN THIS WARRANTY OR REQUIRED BY LAW IS GRANTED. EXCEPT FOR THE REMEDIES DESCRIBED IN THIS WARRANTY, PANEL COMPOSITE SYSTEMS HAS NO LIABILITY FOR ANY LOSS OR ANY DAMAGES ARISING OUT OF THE USE OR INABILITY TO USE SYNTHESIS™ PRODUCTS.